

## EPSY'S NEW KITCHEN

John Lewis Liverpool helps out one of our community services

FREE

wearenugent.org

# together

Issue 2 | Winter 2017



strictly  
fantastic

### FAITH IN ACTION

Hope Academy visit  
to Nugent

### LUCIANA BERGER VISIT

MP visits supported  
living service

ALSO IN THIS ISSUE: CHRISTMAS HIGHLIGHTS, NEW BEGINNINGS, NUGENT HTC PLUS MUCH MORE

# in this issue

---

- 03 Welcome
- 04 Epsy's new kitchen
- 06 Luciana Berger visit
- 06 Chamber Awards Dinner
- 07 Digital award for Nugent
- 08 New Beginnings
- 09 Phil Thompson's Golf Classic
- 09 Light up a Life
- 10 Dancing for Nugent
- 13 Staff Focus
- 14 Supporting communities
- 15 The Next Generation
- 15 Carol Concert
- 16 Faith in Action
- 16 Horticultural Training Centre
- 17 St Wilfred's Parish Talks
- 17 Christmas Grotto
- 18 Volunteering



# get in touch

---



99 Edge Lane, Liverpool, L7 2PE  
0151 261 2000  
info@nugentcare.org  
wearenugent.org

Registered Charity: 222930



# welcome

from Normandie Wragg, Nugent CEO

Welcome to the second edition of **Together**, our news magazine.

**Together** highlights the amazing work of our fundraising and volunteer teams to support some of the most vulnerable people in the region.

The past year has been busy. Our services and staff have shown amazing devotion to helping people, ensuring everyone is able to live with respect and dignity. Our fundraising team has worked very hard and achieved amazing results including our inaugural Strictly Nugent which was a superb evening and

raised over £20,000.

The festive season is a difficult time for many, those who are on their own or haven't the resources to enjoy Christmas as most of us are able. Our Christmas appeal this year enjoyed overwhelming support from schools, parishes and businesses. Thanks to you we were able to support over 800 individuals and families with toys and hampers during the festive period.

We owe a big thank you to all our supporters for their incredible kindness over the last year. Individuals providing



simple gifts of toys for families at Christmas, the brave who take on our fundraising challenges, and our business supporters, such as Carrington's Catering, Barclays, Lloyds, Lynbrook Hayes & Finch and John Lewis. Your generosity is inspiring and motivating.

Happy New Year to you all.

## considering a spring clean?

---

Our charity shop sells over 600 items each week. Do you have any unwanted clothes, bric-a-brac, CDs or books? Our Charity Shop helps us support our services.

Donations can be taken to our Charity Shop directly or you can call us to arrange collection.

### Charity Shop

73 Allerton Road, Liverpool, L18 2DH

### Collection (Thursdays)

To arrange collection call 0151 737 2951 or email Jeanette Burnett at [jeanette.burnett@nugentcare.org](mailto:jeanette.burnett@nugentcare.org)





# brand new kitchen at epsy

John Lewis Liverpool's  
Community Fund to provide a  
fully fitted kitchen for Epsom  
Street Community Centre in  
Kirkdale.



Nugent's Epsom Street Community Centre in Kirkdale will be transformed, with a brand new kitchen, complete with appliances, as well as computers, Kindles, books and toys for a new study room.

John Lewis Liverpool will not only be providing the complete kitchen with a washing machine, but will also be sending their Fitted Kitchens Team into Epsom Street to install it, transforming what is currently a box room into a fabulous multi-purpose facility.

The brand new kitchen will provide an opportunity to share new skills and ensure all children receive a hot meal, which will in turn improve health and well-being within the community and combat issues such as poverty and ill health.

The Community Fund will also support the centre's users with computers, Amazon Kindles and desks which will provide opportunities for job seekers by enabling adults to complete online courses. The Kindles will provide children with reading facilities.

To encourage children to take part in play, John Lewis are also providing a selection of books, games and apparatus; which in all, will completely transform how Epsom Street operates and will create numerous opportunities for its local community.

The new kitchen will bring new areas of support and training to Kirkdale residents via cookery courses with professional chefs, developing skills in nutrition and cooking for young people and parents to improve health and wellbeing.

The current kitchen area will be ripped out and made into a study zone fitted out with computers for children to be able to do their homework or for adults who are looking for employment/complete qualifications. The study room will double up as a place where support workers can hold private meetings and offer one-on-one support.

Mandi Tambourini-Moore, Epsom Street's Community Volunteer Manager said,

"We are all overwhelmed by the commitment and generosity from John Lewis, this really is going to make a difference to people's lives, and gives a future for our centre and to Kirkdale residents."

# mp visits supported living service

---



Luciana Berger, Labour and Co-operative Member of Parliament for Liverpool Wavertree recently visited one of Nugent's supported living services.

Ms Berger was welcomed by Sylvia Youds, Home Manager and said:

"I'm delighted to be visiting this service. It offers people the support needed to fully engage

in the community. It was lovely to meet and speak to the people who use the service about the challenges they face and the inspirational ways they overcome them."

## chamber awards



"You are truly a generous group of givers. Your support of our charity will mean that those in crisis receive immediate support, particularly at Christmas time. Thank you for thinking of us."

Thank you so very much to the fine people at the Annual Liverpool & Sefton Chamber of Commerce awards dinner recently. An amazing £3,797 was raised in the table raffle for Nugent.

Normandie Wragg, our CEO, who attended the evening representing Nugent said;

As part of the Annual event the chamber hold a table raffle for a series of prizes, and this year selected Nugent as the recipient. We are very grateful for their support and also thanks to the Liverpool Everyman and Playhouse, who generously donated tickets for The Star at the Liverpool Playhouse to the raffle.

# digital award for nugent

---

Nugent has won the Digital Community Award (sponsored by Assist.Mi) at the Northern Enterprise Conference 2016.

The award recognises the impact of our new brand and digital presence, and coming just one month after we launched, it really is a significant achievement.

The Awards are the first of their kind, and were initiated and organised by the Social Enterprise Network.

They took place at the evening dinner of the Northern Enterprise Conference at Victoria Warehouse in Salford. Wayne Malcolm from Bread Media and Gavin Sherratt from Mashbo joined us celebrating the win.

The award was sponsored by AssitMi, developers of an app that aids disabled

# upcoming events

---

## 2017

**8 March** Volunteer Fundraising Information Group Session

**28 April** Start of Year Conference

**18 May** Phil Thompson's Golf Day

people with accessibility at buildings, such as event venues and restaurants, through GPS location based technology.

The conference provides an opportunity for enterprising, socially minded businesses from all sectors to explore partnerships and collaborative opportunities that create positive social impact.

It aims to showcase innovation and best practice in the social sector, creating recognition for leading practitioners and businesses.



**Pictured: Nugent's Mike James and Ayo Bakare along with Bread Media's Wayne Malcolm, Gavin Sherratt of Mashbo and representatives from Assit.Mi.**

# new beginnings

Nugent's New Beginnings Service works in partnership with Liverpool Mutual Homes and the YMCA to offer dispersed accommodation for 26 individuals who are homeless or at risk of homelessness and have support needs.

New Beginnings provides good quality temporary accommodation and create an environment that enables individuals to develop their skills to manage their own future independent tenancies.

Each client is designated a Project Worker to help them formulate a support plan and implement an individual support

package to assist with both resettlement and move-on.

Clients often have other support needs and the team help people manage offending, drug or alcohol misuse, money, health, and social relationships. When they are ready to move on further support is available to help them resettle independently in their own accommodation.

Clients are able to access welfare material aid home start and crisis funds which includes starter packs and access to furniture as and when available.

Across October to December last year almost £5,000 was awarded to clients which helped provide items including Gas/Electricity Credit, washing machines, fridges, cookers, food parcels, toys and baby items.

New Beginnings welcomes applications from all denominations regardless of culture, faith or ethnicity and can access interpretation services. To be assessed or make a referral to the service please look at Mainstay Liverpool for daily assessment centre points and times.

**Nugent New Beginnings Dispersed Housing Scheme**  
The Housing Support Unit

Telephone: 0151 261 2024  
Email: [julie.corkill@nugentcare.org](mailto:julie.corkill@nugentcare.org)  
Web: [wearenugent.org/service/new-beginnings/](http://wearenugent.org/service/new-beginnings/)

**Mainstay Liverpool**  
[mainstayliverpool.org.uk](http://mainstayliverpool.org.uk)

# the annual phil thompson golf classic

This year's Phil Thompson Golf Classic will be held on Thursday 18th May at Houghwood Golf, Billinge Hill, Crank Road, Crank, St Helens, WA11 8RL.

If you would like to be part of this the day, either playing or sponsoring, contact the fundraising team on 0151 261 2000.  
**More information: see back cover**



## light up a life

Thank you to everyone who supported our annual Light up a Life Remembrance Service which took place on Friday 16th December 2016 at the Liverpool Metropolitan Cathedral of Christ the King.

Special thanks to Peter Benson – Chaplain from

Archbishop Beck Catholic Sports College, and Phil Johnson – Chaplain from The Academy of St. Francis of Assisi along with students from The Academy of St. Francis of Assisi for providing musical accompaniment at the event.

We would also like to say a

big thank you to the staff team from Lloyds Banking Group Contact Centre in Speke for assisting on the day and also match funding the event, which was very much appreciated. Our Light up a Life has raised over £2,500. Thank You to everyone for their kind support.

### Ways to Donate to Nugent

At Nugent we strive to support individuals and families in some of the most vulnerable and disadvantaged communities. Your donation will help us makes a real difference to people living in poverty.

- Post:** 99 Edge Lane, Liverpool, L7 2PE (make Cheques payable to Nugent Care)  
**Online:** Virgin Money Giving: [virginmoneygiving.com](http://virginmoneygiving.com) (search 'Nugent')  
Local Giving: [localgiving.org/charity/wearenugent](http://localgiving.org/charity/wearenugent)  
**SMS:** text **NUGE02** plus the amount, **£1, £5, £10** to **70070** e.g. **NUGE02 £10** to **70070**.

We comply with the charity commission and UK law in every respect including openness and honesty with our donors, supporters and members of the public. We are a member of the Fundraising Regulator and we adhere to their Code of Practice. You can read our Ethical Fundraising policy at [wearenugent.org/fundraising/ethical-fundraising/](http://wearenugent.org/fundraising/ethical-fundraising/)

# dancing for nugent

The inaugural Strictly Nugent, sponsored by Lynbrook, was a spectacular event, from the minute the guests started arriving to the announcements of the winners, Liverpool Town Hall was buzzing with excitement.

The audience, made up of friends, family and colleagues of the dancers, came to see the 11 amateurs partnered up with a trained dancer to showcase dances from the last 135 years.

Following the meal provided by Carrington's Catering, they were up on their feet for two and a half hours cheering and dancing in support. The atmosphere was electric. The dancing itself was exceptional, with all couples really having gone to great lengths to bring style, pizzazz and professionalism to their performances. That

included the costumes, hair and make up, which were amazing, and added to the real 'Strictly' feel of the night.

Cllr Roz Gladden, Lord Mayor of Liverpool, said "It was really exciting to be dancing in the Ballroom at Liverpool's Town Hall, a dream come true, but most of all I'm proud to be able to support Nugent in its valuable work helping the most vulnerable people in the city."

The event was organised by Nugent to raise vital funds for vulnerable children and adults across Liverpool. The 11 Dancers competed for two Strictly Nugent Champions Awards – The Judges' Winner and The Audience's Winner.

The Judges' Winner was Natalie Veitch and tutor Liam who danced the Lindy Hop.



The Audience's Winner was Sara Tremarco and tutor Paul who danced the Charleston.

The compères for the night were Adam Partridge from BBC's Flog It! and Nugent's Fundraising Manager Marie Reynolds.



over  
**£20,000**  
 raised



Giving Len and Darcy a run for their money was our very own team of Judges:

Cllr Tony Concepcion (Councillor and former Lord Mayor), Frankie Conner (BBC Radio Merseyside presenter), Karen Gallagher (CEO of MDI (Merseyside Dance Initiative)) and Normandie Wragg (Nugent CEO and Chair Mersey Swing CIC).



Sponsors Lynbrook with the evening's winners



For information on how to get involved with Strictly Nugent 2017 call our Fundraising team on 0151 261 2000.





# sue halliday, management information analyst

Formerly Quality Assurance Support Officer, Sue has recently moved into a new role, Management Information Analyst, to cover maternity leave.

"I felt that I needed to push myself after 12 years in the same role, which is why I applied for the position. There is a lot to learn in this new role and I have 'hit the ground running' as they say. It is challenging getting into the intricacies of CareSys, our care home management system,

but I am really enjoying that challenge so far.

I really enjoy working with people, so am looking forward to helping our staff to use CareSys effectively, which is where my teaching background will come in useful."

### **Describe your job in six words**

Challenging, steep learning curve, interesting, enjoyable.

### **Highlights in one sentence**

When someone asks me

a difficult question and I manage to come up with a meaningful answer... it's still early days.

### **One thing no one knows about me**

I'm shy ... really, honestly I am painfully shy!

### **Favourite possession**

I've thought long and hard about this one and I don't think I have one.

Possessions can be replaced.

### **My heroine**

Elizabeth I.

## looking for a new start?

If you, or someone you know, is after a fresh start, we have a number of vacancies in our Childrens' Services including Nugent Adoption.

From Support Workers through to Service Manager, there are opportunities to make

a difference and help create families.

We also have a variety of vacancies across the wider organisation in sectors such as catering, HR and IT.

Visit [wearenugent.org/careers](http://wearenugent.org/careers) for more.





# supporting communities

In Kind Direct is a charity in the United Kingdom founded in 1996 by HRH Prince Charles. The charity redistributes surplus goods from manufacturers and retailers to UK charities working both domestically and abroad.

Epsom Street Community and Volunteer Service based in Vauxhall, Liverpool, is situated within the heart of the community and works closely with local schools and community residents.

Epsom Street's doors are always open and have in excess of over 71 children/young persons in attendance most days, along with 45 adults who visit the project seeking specific advice/support. The centre offers a safe environment where adults can talk and work towards gaining qualifications.

Donna Williamson, Epsom Street Co-ordinator said: 'We are a lifeline for many of the families in this community, and In Kind Direct has helped us so

much to strengthen that lifeline. Basic essentials from In Kind Direct such as washing up liquid, washing powder, nappies, shampoos, toiletries and other cleaning products are invaluable to our families, because for families living in poverty, being able to save even five pounds is a huge thing, allowing them to cover some of their essential bills like gas and electricity.'

Mandi Tambourini-Moore, Epsom Street Manager explained "Over summer 2016, we opened 3 days a week for lunches and prepared 1,818 meals for the children, that's a lot washing up and a lot of washing up liquid! Being able to get washing up liquid alone from In Kind Direct has saved so much of our budget. It allows us to spend more on our other much needed services, and also to give so much more to our service users than we normally could."

"Along with a free breakfast and lunch we

often hand out packs of Gap socks and trainers. The young people love the quality of the socks and the named branded trainers. The parents are so delighted that we can support the children in this way, as it's another pressure off their tight budget."

Donna: "We also like to make sure our mums, who are such a huge support in this community are supported by us. We offer them Pamper sessions with IKD products, and they love getting together as this provides mutual support. Hand creams, face creams and make up are all in use, and we couldn't think of doing this kind of event without In Kind Directs help."

You can read more about how Epsom is support by In Kind Direct at:

[wearenuigent.org](http://wearenuigent.org)

[www.inkinddirect.org](http://www.inkinddirect.org)



## the next generation

Twenty-two students from Hope Academy in St Helens have recently been trained as Charity Ambassadors for Nugent.

Dr Michelle Goodwin,  
Chaplain,

"We are delighted to have Nugent as one of our five Hope Charity Partners. Each year group in the school has a charity that they support throughout their time at Hope Academy. Our Year 8 students have adopted Nugent as their partner charity.

Since being trained, the ambassadors have led assemblies back at school,

volunteered to help with Nugent's Light Up A Life service at the Cathedral, ran a Nugent stall at our Christmas Market, and led a Christmas Appeal to collect items for hampers. The ambassadors are now working on their Challenge20 Lent appeal for Nugent, which challenges each form in the school to raise £20 or more for Nugent, and are planning their assemblies for after the half term.

It has been wonderful to see the students so engaged in charity work and sharing their enthusiasm with the rest of our community."

Imogen Leatherbarrow, Year 8 Nugent Ambassador, said, "I wanted to be trained as a Nugent ambassador because I love the work that they do and how many people they help.

I had a really fun time at the Ambassador Training Day at Nugent Central Office and loved meeting the staff. Nugent is one of our school's most popular charity partners and I am really looking forward to doing more work with them in the future."

## carol concert

We would like to thank Our Lady of the Annunciation Parish Bishop Eton for once again hosting our Christmas Carol Concert 2016.

On Saturday 10th December 2016 we

welcomed St. Patrick's Catholic Primary School Choir, Liverpool Voice, Allerton Brass and Saxophonist Katie Morse to our annual Carol Concert raising funds for local people living in poverty.

Our special thanks to volunteer Ray Peeling for being a wonderful compère and thank you to everyone who supported the event which has raised over £300.

# faith in action: hope academy visit

On Monday 10th October 2016 Nugent Central Office welcomed 22 students and 2 members of staff from Hope Academy, Newton-le-Willows to spend the day finding out more about our work.

Students and staff were updated on our recent rebrand and were given information on our services and heard from Emily Nolan about our Opening Doors Service and the people that service supports.

There was even a Nugent themed quiz before lunch as well as students making some beautiful Christmas cards for our Festive Hampers that were given out to local individuals and families before Christmas.

This visit was not only an opportunity for students and staff from Hope Academy to embrace the work of Nugent further and become Nugent Ambassadors, but also part of their Faith in Action award programme.

In addition to this visit, students also recently collected items for our Festive Hampers and wrote bidding prayers which they read at our annual Light up a Life Remembrance Service at The Liverpool Metropolitan Cathedral of Christ the King.



---

# horticultural training centre

The HTC was formed in 1994 in a beautiful two acre site at Lime House, Lowton. It is a community project which supports adults with learning disabilities by providing training and skills in gardening and ground maintenance working on over 15 gardens in the local area including churches, schools and private residences.

The Centre provides guidance, learning and training in a number of

areas including moving and handling of inanimate objects, infection control, personal hygiene and employability skills.

The centre also offers social events and day trips to enable people to make long lasting friendships.

The HTC welcomes people to take part as much or as little as they prefer, and offers sessions Monday to Friday between 9am-12pm and 1pm-4pm.



get in touch

**T: 01942 674 135**

**E: [lime.house@nugentcare.org](mailto:lime.house@nugentcare.org)**

# st wilfrid's parish talks, widnes

We would like to thank Father Michael Fitzsimons and the Parish of St. Wilfrid's Parish in Widnes for welcoming Nugent staff to the

Parish to deliver talks on our work during the weekend of 3rd and 4th December 2016.

Over £2,800 was raised

from the talks and we would like to thank everyone in the Parish for their support and for making us feel so welcome.

---

## christmas grotto

Each year the Liverpool Metropolitan Cathedral of Christ the King holds a Christmas Carol Service over two days for primary and secondary schools in the Archdiocese. The children attending donate toys to Nugent. For the first time this year we asked the secondary schools whether they would donate some specific items instead such as mince pies, biscuits, Christmas puddings, Christmas cake, jams and crackers to make up some special hampers. We were overwhelmed by the response from the Archdiocese schools who presented us with 85 bin bags full of donated toys along with a mountain of food.

We decided to run a Christmas Grotto to distribute the toys, food hampers, and other items such as toiletries, survival packs and

pyjamas, to support our services as well as local people in need. The Grotto was held at Barclays, Wavertree in their Community Room over a period of a week. Here staff from Nugent, Barclays, Barclaycard, UCM and students from St. John Fisher Catholic High School in Wigan wrapped all the toys and boxes in Christmas paper using an astonishing 80 rolls.

The response we received from schools, parishes, parish groups, businesses and individuals was astounding, altogether we received 1,267 toys, enough food to make up over 300 festive hampers and 200 pairs of pyjamas. As a result of our Christmas Grotto we were able to support approximately 800 local people.

We would not have been able to reach out to so many people, especially at a time where individuals and families are feeling the added pressure of Christmas, without the help and support of everyone who volunteered their time and we sincerely thank you all for your continued support and kindness.



# friends of nugent volunteer fundraising group

## SOUTH LIVERPOOL

Our Friends of Nugent Volunteer Fundraising Group who meet at Our Lady of the Annunciation Parish Bishop Eton on a monthly basis have raised in excess of £3,200 for our Crisis Fund since the group was formed in March 2016.

The group have a number of events planned for 2017 as follows:

### **Mother's Day/Easter/ Spring Fair:**

Saturday 18th March  
from 1.30pm – 4.30pm

### **Summer Fair:**

Saturday 10th June  
from 1.30pm – 4.30pm

### **Christmas Fair:**

Saturday 4th November  
from 1.30pm – 4.30pm

All events to take place at St. Mary's Millennium Centre, Meadow Lane, West Derby, L12 5EA.

For more information please call Fran D'Arcy on 0151 261 2000.

---

## NORTH LIVERPOOL

Nugent is looking to set up a Volunteer Fundraising Group in North Liverpool.

The first meeting, an information session, is to be held at The Sunshine Room, Ss. Peter & Paul Church, Liverpool Road, Crosby, L23 5TE.

For more information please call Michele Duckworth on 0151 261 2000.

## going, going, gone

We would like to thank our Volunteers and the Knights of St. Columba for their continued support with running the Adam Partridge Auctioneers Liverpool Sale Room Café Bar on their viewing and

auction days each month. We will be there again throughout 2017, so if you are in the area, please call in and say hello to our fabulous volunteers over a cuppa.

If you would like more information, or to volunteer, please contact Fran D'Arcy on 0151 261 2000.

# volunteer fundraising group information session

**Wednesday 8 March 2017  
1.30pm**

**The Sunshine Room,  
Ss Peter & Paul Church,  
Liverpool Road,  
Crosby, L23 5TE**

**Would you like to find out how  
you can make a positive  
difference to the lives of over  
6000 vulnerable children and  
adults each year?**

**Nugent is looking to set up a  
local Volunteer Fundraising  
Group to raise the charity's  
profile and much needed funds  
for local people in need.**

**For more information contact  
Michele Duckworth on:**

**0151 261 2000**

**[mduckworth@nugentcare.org](mailto:mduckworth@nugentcare.org)**

Nugent: 99 Edge Lane, Liverpool, L7 2PE  
Registered Charity: 222930



0151 261 2000 | [info@nugentcare.org](mailto:info@nugentcare.org) | [wearenugent.org](http://wearenugent.org)



# the annual phil thompson golf classic



**Nugent Patron and LFC legend Phil Thompson  
hosts this year's Golf Classic at Houghwood Golf.**



## PACKAGE DETAILS

**£395 per team of 4  
includes:**

- breakfast
- full 18 holes
- shotgun start
- buggy hire included
- on course refreshments
- hole competitions (longest drive/nearest pin)
- 3 course dinner
- presentation and awards
- after dinner speakers

**Thursday 18 May 2017**

## Houghwood Golf

Billinge Hill, Crank Road,  
Crank, St Helens, WA11 8RL

**For more information call our  
Fundraising Team on 0151 261 2000  
or visit [wearenugent.org/golf](http://wearenugent.org/golf)**

**Your support will go towards helping children and adults in need.**

**#PTGolfClassic**

Nugent: 99 Edge Lane, Liverpool, L7 2PE  
Registered Charity: 222930



0151 261 2000 | [info@nugentcare.org](mailto:info@nugentcare.org) | [wearenugent.org](http://wearenugent.org)