

Strategic Plan 2020-2025



our vision

To be a totally dignified and outstanding organisation

how we work



our mission

To care, educate, protect and inspire those in need.

our values:
iaccord

integrity

ambition

courage

compassion

optimism

respect

dignity

Health and well-being



Healthier people

Activity, recreation,
and the arts

Nutrition

Medicines management

Beneficiary experience

Independence and resilience



Therapeutic connection

Rapid access

Enhanced learning
outcomes

Need

Environment

Shaping futures



Continuous
improvement

Professional practice

Ongoing learning

Tools and resources

Best employer

Collaboration



Collaborative and
trusted partner

Alignment of outcomes

Raise our profile

Outcomes and research

FCR best value