

LIFE IN LOCKDOWN

Going the extra mile during the coronavirus pandemic

FREE

wearenugent.org

together

#12 | Autumn 2020

Our heroes



All our CQC registered services rated GOOD!

50 AND OUT

Much loved manager says farewell after 50 years

MILLION PENNIES

Find out how you can support our appeal inside

ALSO: FOOD MARKET, INCLUSIVITY, SCHOOL SUCCESS & MORE!



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Welcome

from Normandie Wragg,
Nugent CEO



Hello everyone and welcome to our latest issue of **Together**.

This issue we focus on our supporters, the passionate individuals who either take part in events, raise funds amongst their communities or dedicate their time to volunteering. It is this dedication that helps us create futures, preserve dignity and look forward with ambition, and I can't thank you all enough for your continued support in these unusual times.

During the past six months living with the coronavirus crisis, through the courage and compassion of our staff teams, we have been able to maintain the health and wellbeing of the people we serve and we are so proud to have been able to achieve this.

We are still not out of the woods, however and guidance is changing daily, as such we have been unable to run the fundraising events we would normally. To help us to keep in touch with you all and bring some welcome relief, our fundraising team took events online, with quizzes, Cheese and wine and music evenings and a regular coffee morning with patron Phil Thompson. Look out for more events, follow our social media, **@wearenugent** and join in the fun.

Thank you for your continued support and please take care of yourselves and your families.

Thank you.

Normandie



getinvolved

Fundraising events and appeals in 2020

- 1 Sep - 1 Dec Nugent Million Pennies Appeal
- 11 Oct Light Up a Life (Virtual)
- 7 Dec Light Up a Life (Liverpool)
- 13 Dec Light Up a Life (Up Holland)

For more information about any of our upcoming events visit wearenugent.org or call 0151 261 2000.

 **nugent**

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N035 | Corporate Trustee: Nugent Care 2019 Ltd (Company No: 12227571),
Registered Charity 1187072. Nugent Care Registered Charity: 1187072-1.



Celebrating 50 years with Nugent

Following 50 years nurturing children and young people at Clumber Care in Formby, Registered Manager Sister Benedicte retires.

"I cannot believe it, but yes, the time has finally come for me to say goodbye to you all at Nugent. I will be retiring from Clumber as manager at the end of this week 31st July 20.

What a journey it has been! I joined Nugent as a volunteer in 1965 and then I started my career at Clumber on 2 June 1970, and have worked continuously at Clumber ever since, for 50 years!

I have seen so much change throughout Nugent with so many wonderful developments everywhere over the years.

We all start to work for Nugent wanting to make a difference and it is good to look back when we finish our time, knowing that we have made a difference!

I have been fortunate in knowing so many of you working in Nugent throughout the years, there have been many occasions where we met up for various meetings on different sites, I always enjoyed seeing you all, somebody once called me the social butterfly!!

It has been a difficult time during lockdown, as we have all experienced, which meant I have missed out on the opportunity to say a personal goodbye to those of you I have worked more closely with.

I have always felt loved by staff at Nugent and have so many happy memories of working with you and I wish to thank you for that. It has been such a privilege for me working for Nugent at Clumber for all these years; I have been so happy and my life has been really fulfilled.

To say that I have enjoyed working with the young people and staff at Clumber is an understatement, it has been my love and my life and I will truly miss it.

I wish you well in all that you do in the name of Nugent.

God bless each one of you,

Sister Benedicte

BLACK HISTORY MONTH

The work and life of inspirational Civil Rights Movement leader, Martin Luther King Jr., will be celebrated during October.

Alongside our equality, diversity and inclusivity work across Nugent, we will be finding different ways of celebrating Black History Month during October, aimed at inspiring, educating and engaging the people we serve and reflecting the diversity of Nugent as an organisation.

Throughout all of our schools, care homes, family and community services we'll be reflecting how our organisation and culture has been enriched and our society made stronger through the influence of Black Britons across our 140 year history.

Black History Month was established in 1926 in the United States. It is celebrated in the UK in October and USA in February and celebrates and recognises

inspirational individuals from history and also those who are influential in today's society.

At Nugent House School in Billinge, Marydale Lodge in St Helens and Clumber Care in Formby, our children and young people will be participating in a range of activities during their day to day learning but also through developmental activities that will enable students to orienteer their way through key BAME figures of recent history.

We'll be exploring the history of slavery, the lives of the key influencers including Rosa Parks, Martin Luther King and Malcolm X, and learning to understand why we celebrate Black History Month.

Students will be taking part in Black History Month inspired cook outs, a drumming session from the music department and 'reaching for the stars' by understanding the story of 'hidden figures' including the BAME women mathematicians involved in the 1969 Apollo Moon landing.

We'll be partnering with key organisations and groups across the region to engage our learning in ways that can have a long lasting impact on us as people and Nugent as an organisation.

You can find more about our Black History Month activities at wearenugent.org or by following us on social media, search [@wearenugent](https://www.instagram.com/wearenugent) and [@NugentHouseSch](https://www.instagram.com/NugentHouseSch).

BAME FORUM

Finding our way on the journey to being culturally competent.

Being a culturally competent organisation requires us to develop the ability to understand, communicate with and effectively interact with people across cultures.

Cultural competence encompasses being aware of one's own world view, developing positive attitudes towards cultural differences, gaining knowledge of different cultural practices and world views.

Over the past month I, like many CEO's in the sector, have been having important conversations with staff teams about equality, diversity and inclusivity to consider how we can learn, adapt, and evolve in response to these important issues, both internally and externally.

These issues are important to us because the people we care for, protect, educate and inspire, come from all walks of life, and so do we. We employ talented people from diverse backgrounds.

To this end I am proactively learning, listening, watching, and self-reflecting, as well as acknowledging my privilege to embrace equality, diversity and inclusivity.

Personally, and in my role as CEO, I pledge to be more vocal

in highlighting issues of racism and inequality, and to support vital anti-racism work in opposing racism and promoting racial inclusion.

Our Inclusion Statement

We have developed an inclusion statement for our website, careers page, and this will be included in all our recruitment literature.

So that we are able to keep to our commitment to be actively anti-racist, we have begun with actions to support this important work.

Leadership Training

In August and September, we provided all managers within Nugent with mandatory training on Unconscious Bias, and Inclusive Leadership facilitated by Sharon Amesu.

BAME Staff Forum

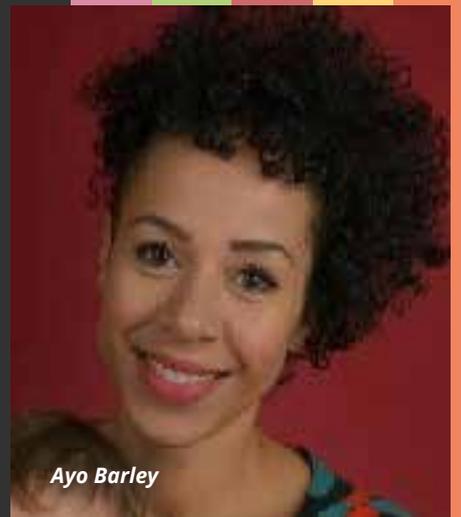
In October, we will be providing a 'brave space' for interested Black and Minority Ethnic Staff, who have been affected by racial discrimination to discuss their experiences within Nugent. This space will be facilitated by Ayo Barley.

Thank you.

Normandie



Sharon Amesu



Ayo Barley



Normandie Wragg

Life in lockdown

Across the last eight months of the coronavirus crisis our staff have been going the extra mile to help maintain the care and morale of the children, young people and adults in our care. We have been focussed on ensuring our staff are safe and that residents in our care homes are engaged and in good spirits.

At one of our Individual Community Support services in Liverpool, the residents purchased a greenhouse to grow plants, vegetables and flowers, and now have a really special place to relax.

At our adult homes, including Lime House in Lowton, St Joseph's in Aigburth and Margaret Roper House in Ainsdale, staff provided increased activities such as baking, crafts and music, as well as enabling residents to continue to 'speak' to friends and relatives using WhatsApp and other video calling apps; this had a positive impact on staff and residents.

Nugent House School remained open during the crisis. To ensure that the education and welfare of our children was not disrupted, the staff team developed a programme to ensure they were inspired and engaged, and have now welcomed them back for the autumn term.

Most of our children were able to attend school across the summer term, but as transport issues worsened, we developed support packages for those who were staying at home, which included a weekly work pack and daily support calls with teachers to help them continue their learning. Lunch packs were put together by the school catering team, as well as extras for their families, such as bread and fresh food, to keep everyone safe and well.

Our Fundraising team had to make some difficult decisions and were unable to continue with planned key events. These included our annual Phil Thompson Golf Classic and our fundraising gala, Strictly Nugent. Both will be back bigger and better next year.

To continue to fundraise and keep in touch with our supporters we've held virtual events across the past few months including quizzes, a FIFA tournament, a cheese and wine tasting evening, live music sessions on Facebook and corporate networking events with our patron, LFC legend Phil Thompson.

We continue to programme in events to keep things going, so keep up to date by following us on social media; search for **@wearenugent**.

We have been able to maintain our ability to support our services through grant funding from Liverpool, Wigan and Sefton Councils, the Gubay Crisis Fund, LCVS and more. This has enabled us to continue to support our services and also extend in needed areas, such as our community food markets, where we have been able to extend the support we offer through delivery of parcels directly to the door of those unable to leave their house.

Across the pandemic, we have provided vital supplies to over 2,000 people with the delivery of over 1,000 hampers across the Liverpool City Region. You can read more about this work on page 16.

Following government guidance, our charity shop in Allerton closed for three months from March, but reopened on Monday 15 June, following a full risk assessment, deep clean and with social distancing measures in place. It's been amazing to find some kind of normal and welcome back our wonderful volunteer team.

We have been overwhelmed to see our regular supporters back, and new customers too, in such numbers, and we have been overwhelmed by the support we have received.



Gardening at Wadham Road



Quizzes and coffee mornings on Zoom



Feeding families in need at our markets



Getting pampered in Childwall



VE Day celebrations at Lime House



Live music on our Facebook page

Egg-cellent support



We had some wonderful donations of Easter eggs during lockdown.

A big thank you goes out to Quarry Athletic U14s based in South Liverpool for their generous donation of Easter eggs for residents at one of our local adult services. It was a lovely surprise to receive a message from Garry who contacted us to say they wanted to support their local charity, Nugent.

We also recieved great donations from local businesses; Michael Byrne at Blakes - Workplace Interiors and Office Solutions and James and Steven from Fireplace Factory Knowsley.



James and Steven from Fireplace Factory Knowsley

THE CATHOLIC TIMES

1866

WANTED! A MILLION PENNIES TO SAVE THE BOY



The Rev. Father Nugent

“Please Sir! Will you spare a poor boy a copper to get a bit of bread with? Do Sir, I’m starving! I haven’t tasted anything today. Father’s dead and mother’s sick and can’t get work and we ain’t got anything to buy nutting with. Do kind gentleman, just one penny.”



children supporting children

In 1854, Nugent's founder, Father James Nugent, arranged a meeting of leading citizens and churchmen in Liverpool Town Hall. His rallying cry was, 'Save the boy.' His concern was the plight of the thousands of homeless children who survived in squalor only by begging or stealing.

One of the young people Father Nugent recalled in a speech was Tiny Bill;

"Please Sir! Will you spare a poor boy a copper to get a bit of bread with? Do Sir, I'm starving! I haven't tasted anything today. Father's dead and mother's sick and can't get work and we ain't got anything to buy nutting with. Do kind gentleman, just one penny."

The plight of these young people prompted Father Nugent to arrange, 'Save the Child' meetings which took place at Liverpool Town Hall, at which he campaigned for financial support to help those in need under the slogan: **'Wanted: a million pennies to Save the Boy!'** His rallying cry appeared in the Catholic Times in 1866, and collecting boxes were placed in public places across the city. Some 156 years later we are

not facing levels of poverty witnessed by Father Nugent, but for some young people life is not as easy as we might find it; in 2017-18 there were 4.1 million children living in poverty in the UK. That's 30 per cent of children, or nine in a classroom of 30.

As Nugent heads to its 140th year in 2021, we are reviving our founder's rallying cry with our own **'Nugent Million Pennies Appeal – children supporting children!'**

We are asking individuals, schools and businesses to try and collect a million pennies, that's £10,000, to help those less fortunate.

The appeal runs from Tuesday 1 September 2020 until #GivingTuesday on Tuesday 1 December 2020.

This appeal is part of our 2020 Good Shepherd appeal, that Father Nugent started in 1902, and that we have continued every year since: **wearenugent.org/fundraising/oldestcharity**

Through this appeal generations of schoolchildren have continued to support us and use their imagination and come up with some amazing ideas that their friends and staff can take part in. Across the last 10 years the appeal has raised over £500,000 to support our work.

Every year the appeal supports people across our communities, from those living in poverty through our food markets in Kirkdale and Woodvale, to providing education for those who need extra support in their learning; we are proud to be taking Father Nugent's legacy into 2021, our 140th year.

How to get involved

If you would like to take part, find out more information, or request one of our collection boxes, please call our fundraising team on **0151 261 4498** or email **fundraising@wearenugent.org**.





Nugent House ups grades

Nugent House School is a special independent school located in Billinge, Merseyside, and has been operational throughout the pandemic. This has been particularly challenging time for many, and our children are no exception.

32 recognised qualifications have been awarded to pupils in 2020, which is **TWICE** as many as the previous academic year.

Pupils have **DOUBLED** their grade 4 and grade 3 achievements from 2019 and four post-16 pupils have achieved the necessary grades to continue in their chosen career pathways.

Many thanks to Headteacher, Sarah Gregory, for her ongoing inspiration to both staff and pupils. Also, thank you to the staff on Hope Lane who care for many of the pupils at Nugent House School and all of our staff around Nugent who supported the school and Hope Lane – what team work!

To find out more about placements at Hope Lane or any of our children's services please email: referrals@wearenugent.org.

All centre assessed grades have been confirmed as accurate by Ofqual and the awarding bodies.



Nugent House School

A new look

Nugent House School has a fresh new look to head into the new academic year and beyond.

Nugent's marketing team have worked in conjunction with staff and pupils, led by Headteacher Sarah Gregory, to craft the new identity for the school and also teamed up with St Helens based design agency, Cultivate Creative, to provide a new website which will be launched towards the end of September.

The brief was to represent the school's ethos and Nugent's values (integrity, ambition, courage, compassion, optimism, respect and dignity). We also wanted to depict the school's aims and the challenges that our pupils overcome.

The iconography also represents a journey up a mountain, with a pathway up the middle, overcoming the challenges ahead, a stepped ascent to the top, a way of reaching dreams and ambitions.

To find out more about Nugent House School visit nugenthouse.co.uk.



Sarah Gregory

*Headteacher,
Nugent House School*



Tell us about your role...

I have had the privilege of being the Headteacher at Nugent House School since January 2020. This means I get to spend my days leading a school family of close to 100 individuals based in our beautiful buildings and grounds in Billinge.

I'm very blessed to have a fantastic team of staff working hard with me to enable every one of our students, who are between the aged of 7 to 19, to fulfil their potential and achieve their dreams. No two days are the same at school; from horticulture to hockey, maths to meditation, woodwork to wellbeing, and with our growing menagerie of therapeutic animals, Nugent House School really is a unique place and I am proud that the iACCORD values absolutely underpin all we do as we continue to move forward together and, in the words of our recent Ofsted inspection, *"Love our children fiercely"*.

Your role in six words...

The best job in the world!

What are the highlights of your role...

Too many to mention – there is not a day that goes by during which a member of our school community, whether a student or a member of staff, doesn't do something unforgettable that makes me glow with pride.



Not many people know this, but...

I love shoes! I have a secret door in my hallway that leads to a cavernous cupboard full of all my footwear treasure; last count was over 100 pairs in literally every colour of the rainbow – including five pink pairs!

Favourite possession...

A bracelet my son bought for me as a good luck gift on the day I had my interview for Nugent House School. I haven't taken it off since!

My hero/heroine...

Mary Ward; she was a 17th century nun who, just like Father Nugent, fought hard for the education of disadvantaged children at a time when women did not always have a voice. Small but mighty, against the rules of the Catholic church at the time, she travelled from her native Yorkshire all around Europe, often on foot, to set up schools; She even has the dubious honour of "graffiti-ing" her name into the wall of the Vatican in protest at the Pope's views of not wanting nuns to work in the community, becoming known for her cry of "No half women, no half measures!" That's my kind of girl!

During the Coronavirus Crisis, Sarah has also helped our education provision at Marydale Lodge to develop their curricular activity.



Nugent House School



Royal heroes

Our supporters come from all walks of life and bring so much to their involvement, they enrich our ability to provide care and support to people through their dedication and passion. We asked a few to tell us their stories.

Over the past few years we have had amazing support from staff at **Royal Liverpool University Hospital** who have taken part in events like Strictly Nugent and Vertigo, our abseil.

The trio of fundraisers include **Edna Flores Panambo**, a Ward Manager at the Royal Liverpool

University Hospital who took part in Strictly Nugent in 2018.

"I learned about the event from colleagues as The Royal has had a contestant in each of the previous two years! I have taken part in runs and abseils for charities in the past and was really excited to raise much needed funds for Nugent. Taking part was fabulous, and to dance in St George's Hall was the pinnacle."

Dr Terence McLoughlin is an Emergency Medicine Consultant at Royal Liverpool University Hospital.

"Working in a busy inner-city hospital has allowed the team at the Royal Liverpool University Hospital, the opportunity to help some of the most vulnerable and disadvantaged communities in Liverpool. We have a very hard-working and dedicated team who wanted to branch out further than the day to day workings of our hospital, to further support those in our community who really needed it most."

We therefore turned to Nugent back in 2016 to support them in assisting local children and adults struggling with poverty, various complex needs, those in crisis or



L-R: Edna, Terence and Rob (at Strictly Nugent 2017)



those who are simply just in need of a helping hand.

Our staff take enormous pride in what they do and genuinely care about helping others. We treat everyone with respect and dignity and have sought to emulate these characteristics in the work we have done for Nugent over the last few years.

Our amazing team have taken part in sky diving challenges, bake sales, gunge dunks and have competed in the 'Strictly Nugent' dance competition every year since it was launched. I myself have been covered in fake tan and glitter as 'Dr Salsa' in the dance competition, as well as abseiled down the Anglican Cathedral with some of my team as Disney's 'The Incredibles', all to raise vital funds for Nugent and facilitate the fantastic work they do every single day in our city.

We are very proud of our strong

partnership with Nugent and hope to offer an unwavering level of support for many years to come."

Rob Jackson an Advanced Nurse Practitioner, formerly at Royal Liverpool University Hospital now at Salford Royal.

"I hadn't come across Nugent until Terry made me aware of it, and Terry said that Nugent does such a good job and is a fantastic cause. Terry took part in Strictly Nugent 2016, and had such a great experience it inspired me to want to get involved and take part the following year. I'm still in touch with my Strictly Nugent 2017 dance teacher, Sian.

When I took part in Strictly Nugent, I was completely out of my comfort zone, I am the typical dad dancer. When asked to abseil down the Anglican Cathedral two years later in 2019, it was a no brainer, given that I have been involved with the Cathedral for forty years.

I acknowledge that there are lots of charities, and I have supported a number, including national ones, over the years, but I very much believe that we should all support local charities that are close to us.

I believe that local charities such as Nugent are often under recognised, but these are the organisations that do the personal touches so well, such as saying please and thank you to supporters, which is so important! I have a box in the loft with certificates, cards, trophies and medals from Nugent relating to the fundraising events and activities I've completed for them."

Rob thoroughly enjoyed the two fundraisers he got involved with for Nugent, and his advice to anyone thinking of supporting Nugent is '100% get involved!'

Superstar supporters



Roger and Sandra Mullin presenting a cheque to our Community Fundraiser, Fran D'Arcy

Roger and Sandra Mullin are long term supporters and ambassadors for Nugent and are part of the St Helens Circle, The 21st Circle of the Catenian Association.

"We first contacted Nugent, then the Liverpool Archdiocese Catholic Children's Society, in 1971, when we decided to investigate the possibility of adoption. A neighbour, fellow parishioner and work colleague had adopted two children from the society and encouraged us to enquire.

Our first individual contact was with Sister Dorothy, who we initially met at Holly Road. She became our social worker, and she 'checked us out' several times, visiting us in our home in St Helens.

On one occasion, during our conversations, after we had been accepted as potential adopters, Sister Dorothy asked if we would have a preference for a baby boy

or a baby girl. We replied 'either', and added light heartedly, 'or twins'.

At the end of July 1972 we received a phone call from Sister Dorothy who asked if she could call to see us that evening, as she had news for us.

At this point Sandra was working for St Helens Council as a Clinic Nurse, having previously worked at Alder Hey Children's Hospital on the newly formed Intensive Care Ward. We will never know what influenced the individuals who selected the adoptive parents, but we suspect that it was Sandra's experience of dealing with sick and premature babies that was the deciding factor and not our flippant comment, because just two weeks later on 11 August 1972, we became Mum and Dad to six week old identical twins.

Our lives changed forever on that Friday when we went to the

society's offices in Mount Pleasant, adjacent to the Cathedral, when Sister Dorothy and her sister, handed the babies to us.

We have kept in touch with Nugent over the years in a number of ways, selling the Charity Christmas cards through the Piety Shop at our church, taking part in the charity golf days, and most recently, when President of the St Helens Circle of the Catenian Association, I was able to include Nugent as one of my nominated charities and present a cheque for £900.

As we have close connections with south Liverpool, we are also able to support Nugent's charity shop on Allerton Road, and act as a collection point for our friends, neighbours and fellow St Helens Catenians."



nugent
adoption

If adoption is something you've been thinking about, then get in touch with our friendly, experienced team today.

01744 613 041
adoption@wearenugent.org
nugentadoption.org.uk
#youcanadopt



Father Anton Fernandopulle is Parish Priest at St Agnes and St Aidan, Huyton.

"Our parish of St Agnes and St Aidan, Huyton, has been for a number of years involved in charitable projects abroad, especially in Romania and Suriname in South America, but it was decided that we would also like to support a project closer to home. Our choice was Nugent for the tremendous work they do in social care, helping children, adults, and families in so many ways.

Parishioners are enthusiastically donating good quality clothing and other items, neatly bagged and dropped off at the presbytery where they are safely stored in the generously sized garage till the Nugent volunteers can collect them.

We also save used/left over foreign coins from our holidays abroad as Nugent make good use of them too. These are simple ways everyone can feel involved, even those who do not have the means to make cash donations.

We are happy to be a part of the work of Nugent in our diocese."



Fundraising Magazine has announced their '25 under 35' list of outstanding young fundraisers and this year we are very proud that our very own Community Fundraiser, Fran D'Arcy has made the list.

The list shines a light on those professionals who will help lead the sector through this crisis and beyond and Fran has been working hard over recent months to maintain our supporter's engagement and been a huge support to colleagues. Fran began fundraising at the age of nine, and before becoming a professional fundraiser she had already raised £60,000 for local causes.

She started her career in 2011 as a community fundraiser at Alzheimer's Society, where she organised the first Memory Walk at Aintree Racecourse in 2012. The walk raised £60,000 in 2013 and was then developed into a nationwide flagship event that still takes place every year.

In 2018, she worked as a community fundraising manager for Clatterbridge Cancer Charity, supporting the campaign to raise

funds for the Clatterbridge Cancer Hospital development in Liverpool. She managed corporate partnerships and worked on promoting the community build of a LEGO replica of the hospital.

As a fundraising officer for Nugent, in 2017 she helped devise, organise and host the charity's Strictly Nugent event, which raised £25,000. She also regularly appears on local radio and other media outlets, raising awareness of events and encouraging fundraising.

As Nugent's Community Fundraiser, Fran continues to initiate new ideas and inspire others through her work and leads Nugent's Good Shepherd appeal working closely with schools across the region to help them raise funds.

Mike James, Fundraising and Marketing Manager and colleague said:

"We are really proud to work with Fran, she has a passion for people and her dedication to improving lives through her work is unwavering, she always goes above and beyond and does so with such commitment it is inspiring."

Katherine Woods, one of this year's judges and partnership development lead at Action for Children, says:

"I was impressed to see how fundraisers from organisations of all sizes have dug deep to find renewed energy and go above and beyond for their teams and their beneficiaries during such a challenging time."



Our food market delivers for local people

Since the beginning of the Coronavirus pandemic, Nugent's Caritas team have extended their weekly food market, located at Epsom Street Community Centre in Kirkdale, and added a weekly a food parcel delivery service to reach those self-isolating or shielding.

This immediate front-line response, targeting those most in hardship, has, across the pandemic, provided vital supplies to over 2,000 people with the delivery of over 1,000 hampers across the Liverpool City Region.

The food market has been running for over a year and supports people of all ages and backgrounds, including working families, young mothers and older people from sheltered accommodation and provides supermarket quality food at hugely reduced prices, with a shopping basket of food available for £5, compared to almost £30 at leading supermarkets.

When the Coronavirus crisis hit we saw an unprecedented

number of people needing support to feed themselves and their families. We had more new people coming to the market and telling us they were struggling to afford the basics as they were either having problems with benefits or finding themselves out of work.

We also found that many of our regulars were not coming, and were either self-isolating or shielding as per the guidelines issued. This was a major concern, as many weren't able to get to the shops or have someone to shop for them.

With more people shopping at the market we had to review how we operated, and following a risk assessment we were able to move the market outside of the building to ensure social distancing and we issued PPE to protect our staff and customers.

The team responded quickly to the needs of those not able to come to us, and put in place a delivery service using volunteer drivers, and redeployed Nugent staff from other services to provide a free weekly food

hamper delivery scheme. As the crisis developed, we found the donated stock running low as supermarkets were struggling to refill shelves. Grants from Liverpool, Wigan and Sefton Councils, LCVS, the Albert Gubay Foundation and more helped us buy in provisions to ensure our continued ability to support people.

This success of the project was also helped by collaboration with other departments including Assets and Facilities helping us find PPE supplies and Nugent House School donating food.

Fran and Danika from our fundraising team, our Schools Social Worker, Gail, Jeanette and Naira from our charity shop and our maintenance man Dave are all staff who provided extra support on market days alongside new volunteers Father Stephen Maloney, Chris Walsh, Peter Skinner, Cathy Bradley and Marianne Dowdall.

This meant we could respond quickly and maintain support for as many people as possible.



Still going strong

L-R: Jess Little from Little Cakes, volunteer Theresa McPoland, Fundraising Coordinator Danika Leahey, CEO Normandie Wragg and volunteers, Barbara Corbett and Sam Williams.

Our shop has been open for 11 years this month, and recently we had a small, socially distanced celebration, despite the rain, and shared some beautiful cakes with the shop team.

Our CEO Normandie Wragg shared the moment with us and

said: *"Many thanks to the staff and volunteers that have supported our shop over the years and to the community for donating to us and supporting our charity shop."*

Thanks to Jeanette, Naira and the volunteers making our shop so successful, and for all your hard work and dedication during the

Coronavirus crisis. It's great to have you all back.

Come and visit us, we're open six days a week, 10am-3pm at 73 Allerton Road, Liverpool.

Having a summer clearance?

Our charity shop on Allerton Road is always extremely grateful for donations of clothing, shoes, handbags, bric-a-brac and books to raise funds for local services.

Donations can be dropped off at the shop, 73 Allerton Road, Liverpool, L18 2DH, Monday to Saturday, 9am until 5pm.

Please contact Jeanette Burnett for more information.



 **0151 737 2951**
 jeanette.burnett@wearenugent.org
 wearenugent.org
 **73 Allerton Road, Liverpool, L18 2DH**




Laughter has got us through!

How Lime House care home in Lowton, near Billinge, cared for its residents during the coronavirus crisis.

By **Kath Hurst**,
Registered Manager

"During the period of COVID 19 we had to adopt a different way of working and it was all a bit surreal particularly the wearing of facemasks, which has been difficult in terms of communication and making sure we didn't worry our residents, but we have persevered and it is now second nature to wear them.

In the early part of lockdown we purchased two mobile phones to help families and friends keep in touch with their loved ones who were then able to use WhatsApp to send messages and videos to let them know they were okay. Additionally we were fortunate to take delivery of two iPads from Wigan Council and this allowed us to widen our communication skills by setting up a Zoom call to celebrate one of our residents, Bertha's 100th Birthday. Bertha contacted with family members from around the world and they all celebrated her special day

together. We even featured in the Leigh Journal.

In May our VE day celebrations went ahead and were really enjoyed by everyone, we had a singalong and a quiz. The highlight of the day was when the 1954 MG arrived at the home, the staff loved having their photos taken with the car, it also caused a stir in the community as people walking past the top of the drive stopped to admire the car.

The early part of the year the weather was kind to us so this enabled the staff to undertake activities in the garden and that really helped keep everyone's spirits up, sharing the planting and enjoying the flowers.

During the period of good weather and when the restrictions had been lifted slightly we set up a booking system for families to visit in



the grounds, adhering to social distancing of course, the feedback from families was so good, they really loved the fact they could see their loved ones face to face.

The support from the local community has been amazing too, they have brought facemasks, chocolates, biscuits and toiletries and the thankyou cards and cards of good wishes really helped with staff morale. It is so heart-warming to know people are thinking of us and supporting us.

Laughter has got us through this difficult time and we shall continue to keep spirits high and ensure the safety of the residents is our priority. Who knows what getting back to normal will be like but whatever it is Lime House will embrace it and work through it together."

All of our CQC registered services are rated Good

Lime House, Margaret Roper House, St Joseph's and Nugent Community Choices are all rated 'Good' by CQC.

We want to thank all the staff teams for their continued

dedication to the people in our care, and for working so hard to keep people safe during the Coronavirus crisis.

Visit wearenugent.org to find out more about our adult care.

Inspected and rated

Good





Martin with Natalie, one of the dedicated staff at Marydale.

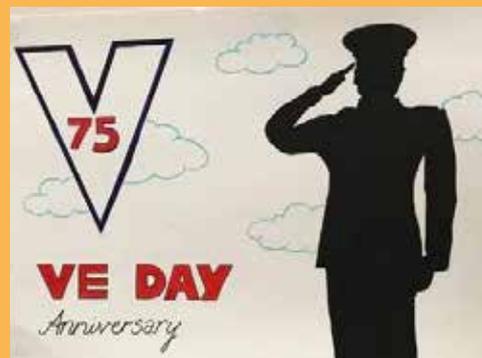
Boxing legend visits Marydale

Marydale Lodge, St Helens, received a very special guest recently.

Local boxing legend Martin Murray was only too pleased to spring a surprise visit on one of the young people in our care who has developed a love of fitness and boxing during his time at Marydale and looked forward to training with our external fitness coaches.

Martin was more than happy to take time out to visit the home and spend time not only chatting about his own life experiences but he also managed a quick training session with our young person. Needless to say, he was delighted to have the opportunity to train with the champion himself and described the experience as “the best day of my life meeting my idol”.

Martin returned for a second visit bringing a signed copy of his inspirational story ‘Sinner and Saint’.



VE Day

Young people at Marydale Lodge Secure Children’s Home got in to the VE Day spirit during lockdown with some fantastic activities to mark the special occasion.

They had a fun-packed day with all their work themed around VE Day. They enjoyed wartime food such as spam, made ration books, dressed up and all staff had soldier face paints.



Award nomination

We’re delighted to announce that Marydale Lodge has been selected by the judges as a finalist in the Children’s Services category at this year’s LaingBuisson Awards.

This year they received a record-breaking number of nominations for every single category, with over 400 entries in total. The competition was extremely tough, and decisions were very hard, but we’re thrilled to have made the finalist list.

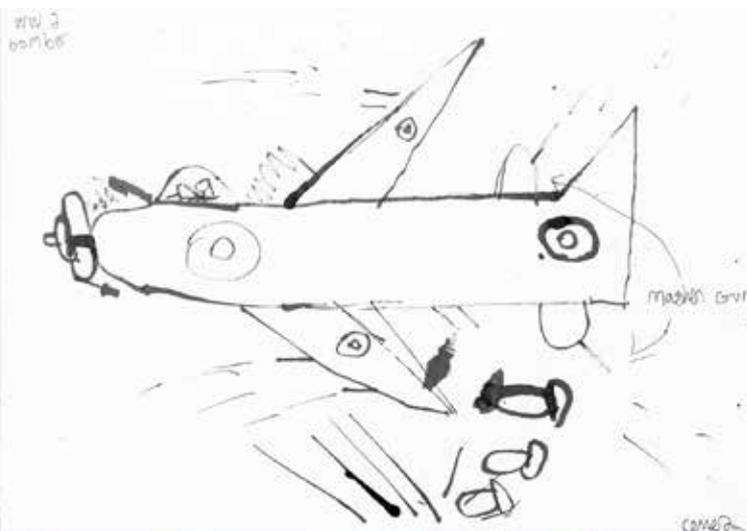


Planetarium the catalyst for learning

A massive thank you to Catalyst Science Discovery Centre in Widnes for bringing their incredible inflatable planetarium to Marydale Lodge during lockdown so our young people could enhance their learning, even with safety measures in relation to social distancing in place!

I am under fire

I am under fire
Mayday! Mayday!
Someone on the beach is
firing at me!
My heart and my head tell
me
It's too late to move away.
I think about my wife and
children.
My hands shake
As I land in the sea.



Rise from the
RUBBLE

SHOUT
OUT
LOUD

This August Shout Out Loud partnered with Nugent on a summer workshop project funded by English Heritage with a group of our young people from Clumber Lodge in Formby, Marydale Lodge in St Helens and Hope Lane in Billinge.

This brand-new collaboration examined the history of the local area and the impact of the end of WWII. The participants were tasked with exploring creative

ways to engage with history in far-away places such as Dover and forming parallels with the white cliffs and Formby Beach, where D-Day landing soldiers of the King's Regiment were trained, bringing heritage to life.

During the project the young people explored creative writing, spoken word, performance and dance to create a series of short stories around histories near and far, then and now and worked

with an illustrator to express their findings.

Working in a co-collaborative way, they were able to learn through practical team projects, build relationships and have fun along the way.

The project was facilitated by Shout Out Loud's Cat Foley and Alison Downs.



light up a life autumn 2020

**Sunday 11 October, 4.00pm
On Zoom**

In light of this year's struggles, we're holding an extra Light Up a Life service in addition to our Advent remembrance services.

This will be an ecumenical, online service with readings, reflections, poems and prayers from Reverend Paul Rooney, John Clayton - Humanist Celebrant, and more.

For more information, and to book, please visit our website.



0151 261 2000



fundraising@wearenugent.org  



wearenugent.org



together we are
nugent

Deaf and Sign team go digital

Our Deaf and Sign Community team now have a dedicated Facebook page to share updates about their work and items of interest for those needing or wanting support in those communities.

If you, or someone you know, would benefit from accessing this page, then please like and share the Nugent Deaf and Sign Community Team page and help us grow our Deaf and Sign community online!



Nugent now has sole corporate trustee

Notification of a change to the Board of Trustees of our charity.

"In order to provide appropriate personal protection to the Board of Trustees of Nugent Care, specialist charity law advice has been sought. I am pleased to advise that a new Company Limited by Guarantee, and registered as a charity has become by virtue of a Charity Commission appointment, the sole corporate trustee in place of the existing personal appointment of individual trustees. Nugent Care 2019 has therefore become our

trustee, and trustees who were in their personal capacity appointed previously have joined the company as Trustee/Directors."

Normandie Wragg Nugent's CEO

This is an administrative change; Nugent continues as it always has. The only change is in the trusteeship, so now in place of individual trustees, a company will act. Many charities are now formed in this way. Our existing charity continues as it always has, but in place of trustees acting at risk, they will now act through a company.

The main external impact is that our current charity number has now changed and we have begun updating information points including website and digital channels to reflect the following information:

Corporate Trustee:
Nugent Care 2019 Ltd
(Company No: 12227571),
Registered Charity 1187072.
Nugent Care Registered
Charity: 1187072-1.



Keep up to date with all things Nugent by visiting wearenugent.org.

Follow us on social media by searching [@wearenugent](https://twitter.com/wearenugent).

Our 2020 Christmas card collection is now available to order.

This year we have nine beautiful designs to choose from. A pack of 10 cards and envelopes cost just £3.00/4.00 which goes towards our causes.

Simply complete your requirements in the form below and return payment to: Fundraising team, Nugent, 99 Edge Lane, Liverpool, L7 2PE

christmas cards 2020

Card name	Price	Quantity	Total
Fluffy Robin on Ice	£4.00		
At the Manger	£4.00		
Following Yonder Star	£4.00		
Holy night	£4.00		
Madonna and Child	£4.00		
Gathered at the Stable	£3.00		
Mother with Child	£3.00		
The Family	£3.00		
The Story of Christmas	£3.00		

Gift Aid Boost your donation by 25p of Gift Aid for every £1 you donate. Gift Aid is reclaimed by the charity from the tax you pay for the current tax year. Your address is needed to identify you as a current UK taxpayer. In order to Gift Aid your donation you must tick this box: <input type="checkbox"/> I want to Gift Aid my donation of £_____ to Nugent. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax in the current tax year than the amount of Gift Aid claimed on all my donations it is my responsibility to pay the difference.	Total cost of cards	£
	Postage and packaging	£
	I enclose a donation of	£
	Total payment	£
	I wish to pay by: <input type="checkbox"/> Cheque (payable to Nugent)	

Delivery address (Please use BLOCK CAPITALS)		The cost of postage and packaging depends on the number of packs ordered:	
Name:			
Address:			
		1-2 packs	£3.00
		3-4 packs	£5.00
		5-8 packs	£10.00
Post code:	Phone:	8-12 packs	£15.00
Email:		12+ packs	Contact for price

If you have any queries on the postal charges or are placing a large order please contact us on 0151 261 4498 to avoid delays.

Please Note: Due to the coronavirus pandemic, we are operating limited office time at our Edge Lane premises. This means your order may take longer than usual to arrive. Please allow for this when ordering.

Payment details	
I enclose a cheque/postal order made payable to Nugent for the amount of:	£
To place your order and pay by credit card over the phone via Secured Hosting please contact 0151 261 4498. If there is no one available please leave a message and we will call you back.	
Signature:	Date:
Please return the completed form and payment to: Nugent Fundraising, 99 Edge Lane, Liverpool, L7 2PE.	

Nugent is committed to protecting the privacy of its supporters and stakeholders and complies fully with the General Data Protection Regulations (May, 2018) and the Code of Fundraising Practice. Nugent is registered as a Data Controller with the Information Commissioner's Office and will only process data under the categories for which it is registered. We may contact you about our work but will never sell or swap myour details. You can read our Ethical Fundraising statement here: wearenugent.org/fundraising/ethical-fundraising



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christmas cards 2020

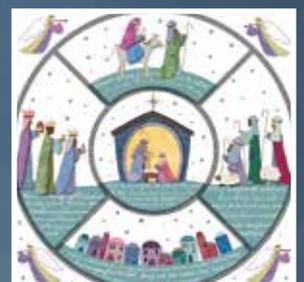
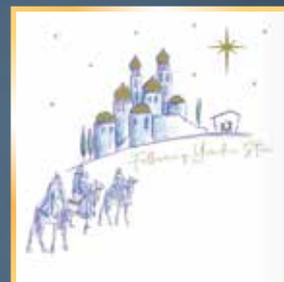
We are delighted to bring you a superb selection of Christmas cards, offering something for everyone!

All proceeds from the sales of our Christmas cards go directly towards supporting our work with vulnerable children, young people and adults in your community.

Cards are provided in packs of 10 and priced as below.

The greeting in each card reads:

"May the peace and joy of Christmas be with you today and always."



To order, please complete the form overleaf and return to Nugent.